

Security, Health and Safety

Those attending the 3G facility must comply with the instructions of the Queen of the South Arena Facilities Manager and or Queen of the South Board of Directors in respect to fire/emergency drills, vacating the facility at the end of a let and, keeping all exits clear from obstruction.

Footwear

Astro trainers and moulded studs are acceptable. Strictly no metal studs, blades or flat soled footwear allowed on the playing surface.

Footballs

Lightweight footballs must be used at all times in the facility. These can be purchased at the Queen of the South Arena. The Queen of the South Arena Manager and or on duty supervisor has the right to deem the suitability of the footballs being used at all time.

Viewing Panels

It is prohibited to knock/bang the Perspex viewing panels at any time.

Food

Strictly no food including chewing gum to be consumed on the playing surface.

Litter

ALL litter including bottles and tape must be taken out the facility and deposited in the nearest bin.

Alcohol

Alcoholic beverages may not be brought into or consumed in the facility grounds. Individuals attending the facility must not be under the influence of alcohol.

Drugs

Individuals attending the facility for any let must not be in possession of, consume or be under the influence of drugs.

Smoking

Smoking is prohibited in the facility.

Behaviour towards others

Individuals must not cause offence and are required at all times to be considerate and respectful towards other people working in or attending the facility lets regardless of sex, race, or ethnic origin, religion or belief, disability, age or sexual orientation.

Illegal behaviour

All individuals involved in the facility lets are required to act in a way that is compliant to the law.

In the event that the customer does not vacate the activity space within the facility by the times agreed when booking, the customer will be charged for the extra time at the usual hourly rate.

Cancellation and amendments of lets

The let holder must give at least 7 working days notice to cancel or amend the let. If the let holder fails to give the Letting Office sufficient notice the let holder will be charged the usual rate. The facility may cancel the lets. However on this occasion the facility shall endeavour to give you more than one week notice, however, in urgent circumstances less notice may be given.

Code of conduct

Those attending, participating in and leading the facility let have a responsibility to comply with the General Code of Conduct and Management rules of the facility at all times. Failure to do so may result in termination of use.

Loss

Queen of the South Arena cannot accept responsibility for any loss of possessions. Customers are reminded that individuals making use of the facility are at all times responsible for ensuring that personal possessions are adequately looked after.

Damage to Property

Queen of the South Arena must be indemnified by the Let Holder against any damage to property or equipment, which may occur as a result of the activities undertaken in the let or caused by anyone participating in or attending a facility let. Notification of any damage should be made to the Queen of the South facilities manager and or the Queen of the South Board immediately. Groups

and organisations will be responsible for any damage done to the facility property or other accommodation and or equipment during the time the group or organisation is making use of the accommodation. The Arena Manager or Queen of the South Board may terminate the use of the facility where group member's conduct is out of step with the code of conduct.

Injury or Harm

Queen of the South arena must be indemnified by the customer against any injury or harm to individuals participating in the facility let. Notification of any injury or harm must be reported to the Queen of the South Arena Manager or Queen of the South Board immediately. **The customer must take full responsibility for health & safety and welfare of persons participating in the facility.**

Health and Safety

It is the customer's responsibility to ensure that an accurate tally of the numbers attending the facility is kept in the event of a fire drill or emergency. Upon visiting the facility for the first time it is the responsibility of the customers to meet with the supervisor on duty to be inducted in all the procedures for the facility.

How to book:

1. Booking online at www.qosfc.com or by calling Queen of the South FC Office on 01387 254853.
2. There is more demand for the pitches than can be met, so early booking is important.

3. Payment must be made prior to use of the facility. Unless alternative agreements have been made.
4. A reserve list policy may be applied to spaces for which there is high demand.

Pricing:

	Price per hour per pitch
Day 9am – 4pm	£40
Evenings 4pm – 10pm	£50
Weekends 9am – 10pm	£50